Level 1 ITQ Award/Certificate/Diploma for IT Users Level 1 (7574-01, -90)

Unit recording forms with centre and candidate details forms

QCA references

Level 1 (Award) : 500/6805/2 Level 1 (Certificate) : 500/6759/X Level 1 (Diploma) : 500/6903/2



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City & Guilds 1 Giltspur Street London EC1A 9DD T +44 (0)20 7294 2800 F +44 (0)20 7294 2400

www.cityandguilds.com enquiry@cityandguilds.com

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Recording forms for ITQ candidate portfolios



City & Guilds has developed these recording forms, for new and existing centres to use as appropriate. Although it is expected that new centres will use these forms, centres may devise or customise alternative forms, which must be approved by the external verifier before they are used by ITQ candidates and assessors at the centre. These are divided between two document types, those for the specific Level and Units being undertaken and the Generic Recording Forms document that has forms that can be used at all levels;

- TS-01-7574 Level 1 Centre information, Candidate information and Unit Recording forms
- TS-02-7574 Level 2 Centre information, Candidate information and Unit Recording forms
- TS-03-7574 Level 3 Centre information, Candidate information and Unit Recording forms
- TS-99-7574 Generic Recording Forms

Where a centre wishes to use other electronic methods of keeping evidence they will need to discuss this with their external verifier.

This document contains the generic forms with blank versions of the Unit recording forms where these may be more suitable to the assessment and training being carried out.

Forms 5, 6, 7, 8, 10, 11 and 12, or approved alternatives, are a requirement. The other forms have been designed to help the assessment and recording process.

Candidate and centre details (Form ITQ01)

Form used to record candidate and centre details. This should be the first page of the candidate portfolio.

Contact details and signatures (Form ITQ02)

Form used to record details and signatures of assessor(s) and internal verifier(s).

Candidate résumé (Form ITQ03)

Form used if the candidate does not have an appropriate Curriculum Vitae (CV) for inclusion in the portfolio.

Skill scan (Form ITQ04)

Form used to record the candidate's existing skills and knowledge.

Expert/witness status list (Form ITQ05)

Form used to record the details of all those who have witnessed candidate evidence.

Assessment plan, review and feedback form (Form ITQ06)

Form used to record unit assessment plans, reviews and feedback to the candidate. The form allows for a dated, ongoing record to be developed.

Performance evidence record (Form ITQ07)

Form used to record details of activities observed, witnessed or for which a reflective account has been produced.

Questioning record (Form ITQ08)

Form used to record the focus of, and responses to, assessor devised questions. (Where question banks or online testing is used, the location of this evidence should be recorded on Form ITQ10.).

Professional discussion record (Form ITQ09)

Form used to record the scope and outcome of professional discussion if it is used

Evidence location and summary sheet (Form ITQ10)

Form used to identify what requirements each piece of evidence covers and where it is located, including questioning records which are held elsewhere (for example, because they were conducted online).



Assessment and verification declaration (Form ITQ11)

Form used as attestation that the evidence contained in the portfolio is authentic and is the work of the candidate undertaken in accordance with the requirements of the ITQ.

Summary of achievement (Form ITQ12)

Form used to record the candidate's on-going completion of units and progress to final achievement of the complete ITQ.

Please photocopy or print the forms as required.

MS Word amendable versions of these forms are also available on the City & Guilds website.

Form ITQ01 Candidate and concertificate for IT Users (ITQ)	entre details Guilds
City & Guilds number:	Level
Candidate name: Candidate contact details:	
City & Guilds candidate enrolment number:	
Date enrolled with centre:	
Date registered with City & Guilds	
Centre number	
Centre Name:	Workplace name (if appropriate):
Centre address:	Workplace address (if appropriate):
Centre telephone number:	
Email:	
Centre contact/quality assurance co-ordinator (QAC) name:	
Centre contact/quality assurance co-ordinator (QAC) contact details:	
Centre contact/quality assurance co-ordinator (QAC) email address:	

Form ITQ02 Contact details and signatures



Certificate for IT Users (ITQ)	Level:	Cullu
Candidate name:	Signature:	
Internal verifier name:		
Signature:		
Position:		
Contact details: (Tel/email)		
Workplace manager name:		
Signature:		
Position:		
Contact details: (Tel/email)		
Assessor name (1):		
Signature:		
Position:		
Contact details: (Tel/email)		
work-based / peripatetic / independent* (*dele	ete as necessary)	
Assessor name (2):		
Signature:		
Position:		
Contact details: (Tel/email)		
work-based / peripatetic / independent* (*dele	ete as necessary)	
Assessor name (3):		
Signature:		
Position:		
Contact details: (Tel/email)		

work-based / peripatetic / independent* (*delete as necessary)

Form ITQ03 Can	didate résumé	Date of Birth:	City& Guilds
Address:			
Post Code:	Telephone number:		
Education: (University, college and school name attended, towns and dates)			
Qualifications gained:		Date:	
Current work role/responsibilities:			
Employment history and/or voluntary work:		Date:	
Courses attended in the last 5 years:		Date:	
Interests			

ITQ (7574) Level 1 Recording Forms ©2009 The City and Guilds of London Institute

Form ITQ04 Skill scan

Certificate for IT Users (ITQ)

Level:



Candidate name:

Unit ref	Do you currently do this? Provide examples (if possible)	Have you evidence of doing this in the past? Provide examples (if possible)

Relevant qualifications held

Further training/experience needed

Attach additional sheets as required

Form ITQ05 Expert / witness status list



Certificate for IT Users (ITQ)

Level:

Candidate name:

Please ensure that all witnesses who have signed the candidate's evidence or written a report are included on this witness status list. All necessary details must be included and signed by the witness as being correct.

Name and contact address of witness	Witness status	Professional relationship to candidate	Unit or elements witnessed	Witness signature	Date

Witness status categories

- 1. Occupational expert meeting specific qualification requirement for role of Expert Witness
- 3. Non expert familiar with the standards

Assessor name:

- **2.** Occupational expert not familiar with the standards
- 4. Non expert not familiar with the standards

Signature:

Form ITQ06	Assessment plan,	review	and
feedback	-		



Certificate for IT U	sers (ITQ)	Level:	
Candidate name:			
Assessor name:			
Unit number(s):	Unit Title(s)		

This record can be used for single and multiple unit planning

Date	Assessment planning, review, feedback and judgement record	Candidate and assessor signatures	Evidence reference

Assessment plan, review and feedback (continued)



Date	Assessment planning, review, feedback and judgement record	Candidate and	Evidence
	juagement record	assessor signatures	reference

The above is an accurate record of the discussion

Candidate signature:	Date:	
Assessor signature:	Date:	



Candidate name:

ITQ Unit: Improving productivity using IT

Unit No.:

7574-101

Use this form to record details of activities (tick as appropriate):

1

observed by your assessor seen by expert witness seen by witness

self reflective account

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-101.1 Plan the use of appropriate IT systems and software to meet	7574-101.1.1 Identify the purpose for using IT			
requirements	7574-101.1.2 Identify the methods, skills and resources required to complete the task successfully			
	7574-101.1.3 Plan how to carry out the task using IT to achieve the required purpose and outcome			
	7574-101.1.4 Identify reasons for choosing particular IT systems and software applications for the task			
	7574-101.1.5 Select IT systems and software applications as appropriate to purpose			
	7574-101.1.6 Identify any legal or local guidelines or constraints that may affect the task or activity			
7574-101.2 Use IT systems and software efficiently to complete planned tasks	7574-101.2.1 Identify automated routines to improve productivity			
	7574-101.2.2 Use automated routines that aid efficient processing or presentation			



Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-101.2 Use IT systems and software efficiently to complete planned tasks	7574-101.2.3 Complete planned tasks using IT			
7574-101.3 Review the selection and use of IT tools to make sure that tasks are successful	7574-101.3.1 Review outcomes to make sure they meet the requirements of the task and are fit for purpose			
	7574-101.3.2 Decide whether the IT tools selected were appropriate for the task and purpose			
	7574-101.3.3 Identify the strengths and weaknesses of the completed task			
	7574-101.3.4 Identify ways to make further improvements to work			
I confirm that the evidenc standards.	e listed is my own work and was o	carried out under the conditions	s and context sp	ecified in the

Candidate signature:

Assessor/Expert witness signature:	Date:	
*delete as appropriate	 -	
Internal Verifier signature (if sampled):	 Date:	

(photocopy as required)

Date:

Candidate name:

Links to: Assessment

Criteria



ITQ Unit: Improving productivity using IT

Unit No.: 7574-101

Assessor's questioning record
Questions
Answers

The above is an accurate record of the questioning.

Assessor/Expert witness signature:	I	Date:
*delete as appropriate		
Internal Verifier signature (if sampled): —		Date:



Candidate name:

ITQ Unit:	IT user fundamentals		Unit No.:	7574-102
Use this form	to record details of activities (tick as app	ropriate):		
obs	served by your assessor		seen by witness	
see	en by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-102.1 Use IT systems to meet needs [UIS1:1 < not 1.3 – see ISF]	7574-102.1.1 Use correct procedures to start and shutdown an IT system [UIS1:1.1]			
	7574-102.1.2 Use interface features effectively to interact with IT systems [UIS1:1.4]			
	7574-102.1.3 Adjust system settings as appropriate to individual needs [UIS1:1.5]			
	7574-102.1.4 Use a communication service to access the Internet [UIS1:1.2]			
	7574-102.1.5 Use appropriate terminology when describing IT systems			
7574-102.2 Organise, store and retrieve information [UIS1:3]	7574-102.2.1 Work with files and folders so that it is easy to find and retrieve information [UIS1:3.1]			
	7574-102.2.2 Identify what storage media to use			
	7574-102.2.3 Organise and store information, using general and local conventions where appropriate [UIS1:3.2]			



Outcome	Assessment criteria	Performance evidence	Date(s)	Assessor
7574-102.3	7574-102.3.1		Achieved	signature
Follow and understand the need for safety and security practices [UIS1:4] (SM4)	Work safely and take steps to minimise physical stress [UIS1:4.1]			
	7574-102.3.2 Recognise the danger of computer viruses, and identify ways to minimise risk [UIS1:4.3]			
	7574-102.3.3 Keep information secure [UIS1:4.2]			
	7574-102.3.4 Outline why it is important to stay safe and to respect others when using ICT-based communication [UIS1:4.4]			
	7574-102.3.5 Follow relevant guidelines and procedures for the safe and secure use of IT			
7574-102.4	7574-102.4.1			
Carry out routine maintenance of IT systems and respond to routine IT system problems (EP3)	Identify why routine maintenance of hardware is important and when to carry it out			
	7574-102.4.2 Identify where to get expert advice			
	7574-102.4.3 Carry out regular routine maintenance of IT systems safely			



Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-102.4 Carry out routine maintenance of IT systems and respond to routine IT system problems (EP3)	7574-102.4.4 Take appropriate action to handle routine IT problems			
I confirm that the evidenc standards.	e listed is my own work and was o	carried out under the condition	s and context sp	ecified in the
Candidate signature:		Da	ite:	
Assessor/Expert witness signature: *delete as appropriate		Da	ite:	
Internal Verifier signature (if sampled):		Da	ite:	
			(photocop	y as required)

Candidate name:

ITQ Unit: IT user fundamentals

Unit No.: 7574-102

Links to: Assessment	Assessor's questioning record		
Criteria	Questions Answers		

The above is an accurate record of the questioning.

Assessor/Expert witness signature:	Date:
*delete as appropriate	
Internal Verifier signature (if sampled):	Date:
	(photocopy as required)

City& Guilds



Candidate name:

ITQ Unit:	Set up an IT system		Unit No.:	7574-103
Use this form	to record details of activities (tick as app	ropriate):		
obs	served by your assessor		seen by witness	
see	en by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-103.1 Connect up a personal computer, printer and peripheral devices safely	7574-103.1.1 Identify what IT system components, storage and peripheral devices are needed and how to connect them			
	7574-103.1.2 Identify any health and safety issues associated with setting up an IT system			
	7574-103.1.3 Connect up the components of an IT system safely, including a printer and other peripheral devices			
	7574-103.1.4 Connect removable storage media to a PC safely			
7574-103.2 Connect to an IT communication service	7574-103.2.1 Connect communication hardware safely to a PC			
	7574-103.2.2 Identify the details needed to connect to an Internet Service Provider (ISP)			
	7574-103.2.3 Connect to a communication service from a PC			
7574-103.3 Set up software for use	7574-103.3.1 Configure the user interface to meet needs			

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-103.3 Set up software for use	7574-103.3.2 Identify what security precautions need to be addressed when connecting to the internet			
	7574-103.3.3 Set up and configure virus protection software			
	7574-103.3.4 Set up files and software to meet needs			
7574-103.4 Check that the IT system and communication	7574-103.4.1 Identify simple tests that can be used to check the system			
service are working successfully	7574-103.4.2 Identify simple communication tests that can be used to check the internet connection			
	7574-103.4.3 Run tests to check that the system and communication service are working successfully			
	7574-103.4.4 Identify how to report faults and seek expert help			
	7574-103.4.5 Respond to error messages and report faults as appropriate			
l confirm that the evidence standards.	e listed is my own work and was c	arried out under the conditions a	and context sp	ecified in the
Candidate signature:		Date	e:	

Assessor/Expert witness signature:	Date:	
*delete as appropriate Internal Verifier	Date:	
signature (if sampled):	<u>.</u>	



City 🎉 Guilds

ITQ Unit: Set up an IT system

Unit No.: 7574-103

Links to: Assessment	Assessor's questioning record	or's questioning record		
Criteria	Assessor's questioning record			
citteria	Questions	Answers		

The above is an accurate record of the questioning.

Assessor/Expert witness signature:	Date:	
*delete as appropriate		
Internal Verifier signature (if sampled):	Date:	
		(photocopy as required)



Candidate name:

ITQ Unit:	Optimise IT system performance		Unit No.:	7574-104
Use this form	to record details of activities (tick as appropri	ate):		
obs	served by your assessor]	seen by witness	

seen by expert witness

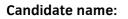
self reflective account

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-104.1 Maintain hardware and software in working order	7574-104.1.1 Identify the operating system and capacity of the computer system		Activeed	Signature
	7574-104.1.2 Take appropriate steps to protect computer hardware against loss or damage			
	7574-104.1.3 Run anti-virus and other security software regularly			
	7574-104.1.4 Set up printers and other peripheral devices			
7574-104.2 Manage files to maintain system performance	7574-104.2.1 Use file navigation software to organise files into an appropriate folder structure			
	7574-104.2.2 Backup and restore files and folders			
	7574-104.2.3 Identify why it is important to undertake routine file housekeeping of the information stored on computer systems			
	7574-104.2.4 Carry out routine file housekeeping so that information is easy to find			



3.1 common system and responses 3.2			
opropriately to system problems 3.3 ere to get expert 3.4 t advice when e			
4.1 em settings as e to individual			
	ere to get expert 3.4 t advice when e 4.1 em settings as e to individual	ere to get expert 3.4 t advice when e 4.1 em settings as e to individual	ere to get expert 3.4 t advice when e 4.1 em settings as

Candidate signature:	 Date:	
Assessor/Expert witness signature:	 Date:	
*delete as appropriate	Date:	
signature (if sampled):	 Dutc.	





ITQ Unit: Optimise IT system performance

Unit No.: 7574-104

Links to: Assessment	Assessor's questioning record		
Criteria	Questions	Answers	

The above is an accurate record of the questioning.

Assessor/Expert witness signature:	Date:
*delete as appropriate Internal Verifier	Date:
signature (if sampled):	



Candidate name:

ITQ Unit: IT security for users

Unit No.:

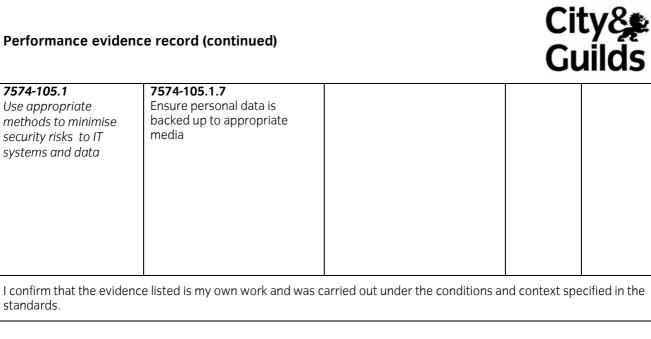
7574-105

Use this form to record details of activities (tick as appropriate):

observed by your assessor seen by expert witness seen by witness

self reflective account

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-105.1 Use appropriate methods to minimise security risks to IT systems and data	 7574-105.1.1 Identify security issues that may threaten system performance 7574-105.1.2 Take appropriate security precautions to protect IT systems and data 7574-105.1.3 Identify threats to information security associated with the widespread use of technology 7574-105.1.4 Take appropriate precautions to keep information secure 7574-105.1.5 Follow relevant guidelines and procedures for the secure use of IT 7574-105.1.6 Describe why it is important to backup data securely			



Candidate signature:

Assessor/Expert witness signature:

*delete as appropriate

Internal Verifier

signature (if sampled):

Date:

Date:

Date:

Candidate name:

Unit No.: 7574-105

ITQ Unit:	IT security for users
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Links to: Assessment		
Criteria	Questions	Answers

The above is an accurate record of the questioning.

Assessor/Expert witness signature:	Date:	
*delete as appropriate		
Internal Verifier signature (if sampled):	Date:	
	(photocopy c	ıs required)





Candidate name:

ITQ Unit	: IT communication fundamentals		Unit No.:	7574-106
Use this fo	orm to record details of activities (tick as app	ropriate):		
	observed by your assessor		seen by witness	
	seen by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-106.1 Use a variety of sources of information to meet needs [FSI1:1]	7574-106.1.1 Use appropriate sources of IT- based and other forms of information to meet needs [FSI1:1.1]			
	7574-106.1.2 Identify different features of information			
	7574-106.1.3 Recognise copyright constraints on the use of information [FSI1:1.2]			
7574-106.2 Access, search for, select and use Internet- based information and assess its fitness for purpose [FSI1:2]	7574-106.2.1 Access, navigate and search Internet sources of information purposefully and effectively [FSI1:2.1] (IE2)			
	7574-106.2.2 Use appropriate search techniques to locate and select relevant information [FSI1:2.2]			
	7574-106.2.3 Outline how the information meets requirements and is fit for purpose [FSI1:2.3] (IE4)			

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7574-106.3 Select and use IT to communicate and exchange information DPC1:5]	7574-106.3.1 Create, access, read and respond appropriately to e- mail and other IT-based communication [DPC1:5.1] 7574-106.3.2 Use IT tools to maintain an address book and schedule activities [DPC1:5.2] [UIS1:2.1]		
I confirm that the evidence standards.	e listed is my own work and was c	arried out under the conditions a	nd context specified in the
Candidate signature:		Date	
Assessor/Expert witness signature: *delete as appropriate		Date	:
Internal Verifier signature (if sampled):		Date	:
			(photocopy as required)

Performance evidence

Performance evidence record (continued)

Assessment criteria

Outcome

City& Guilds

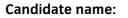
Assessor

signature

Date(s)

Achieved

27





ITQ Unit: IT communication fundamentals

Unit No.: 7574-106

Links to: Assessment	Assessor's questioning record		
Criteria	Questions	Answers	

The above is an accurate record of the questioning.

Assessor/Expert witness signature:	Date:
*delete as appropriate	
Internal Verifier signature (if sampled):	Date:
	(photocopy as requirea



Candidate name:

ITQ Unit:	Using the Internet		Unit No.:	7574-107
Use this forn	n to record details of activities (tick as app	propriate)		
ob	oserved by your assessor		seen by witness	
se	en by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-107.1 Connect to the internet	7574-107.1.1 Identify different types of connection methods that can be used to access the Internet			
	7574-107.1.2 Access the internet or intranet			
7574-107.2 Use browser software to navigate web pages	7574-107.2.1 Use browser tools to navigate webpages			
	7574-107.2.2 Identify when to change browser settings to aid navigation			
	7574-107.2.3 Adjust browser settings to meet needs			
	7574-107.2.4 Use browser help facilities			
7574-107.3 Use browser tools to search for information from the internet	7574-107.3.1 Select and use appropriate search techniques to locate information			
	7574-107.3.2 Outline how information meets requirements			
	7574-107.3.3 Use references to make it easier to find information another time			
	7574-107.3.4 Download and save different types of information from the Internet			



Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-107.4 Use browser software to communicate information online	7574-107.4.1 Select and use tools and techniques to communicate information online			
	7574-107.4.2 Use browser tools to share information sources with others			
	7574-107.4.3 Submit information online using forms or interactive sites			
	7574-107.4.4 Identify opportunities to post or publish material to websites			
7574-107.5 Follow and understand the need for safety and	7574-107.5.1 Identify the threats to user safety when working online			
security practices when working online	7574-107.5.2 Outline how to minimise internet security risks			
	7574-107.5.3 Work responsibly and take appropriate safety and security precautions when working online			
	7574-107.5.4 Keep personal information secure			
	7574-107.5.5 Follow relevant laws, guidelines and procedures for the use of the Internet			

I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the standards.

Candidate signature:	Date	»:
Assessor/Expert witness signature:	Date	3:
*delete as appropriate		
Internal Verifier signature (if sampled):	Date	.

Candidate name:

City& Guilds

ITQ Unit: Using the Internet

Unit No.: 7574-107

Links to: Assessment	Assessor's questioning record		
Criteria	Questions	Answers	

The above is an accurate record of the questioning.

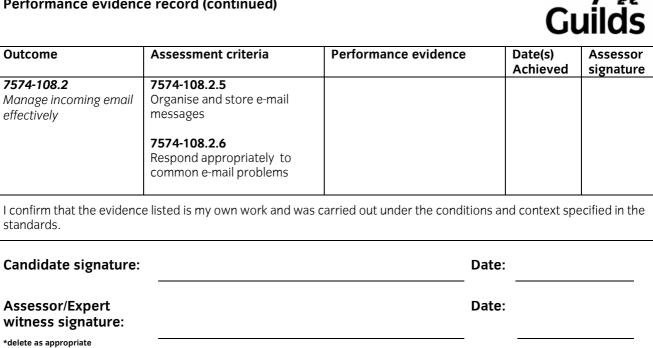
Assessor/Expert witness signature:	Date:
*delete as appropriate	
Internal Verifier signature (if sampled):	Date:
	(photocopy as required



Candidate name:

ITQ Unit:	Using e-mail		Unit No.:	7574-108
Use this form t	to record details of activities (tick as app	ropriate):		
obs	erved by your assessor		seen by witness	
seer	n by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-108.1 Use e-mail software tools and techniques to compose and send messages	7574-108.1 Use e-mail software tools and techniques to compose and send messages			
	7574-108.1.2 Attach files to e-mail messages			
	7574-108.1.3 Send e-mail messages			
	7574-108.1.4 Identify how to stay safe and respect others when using e- mail			
	7574-108.1.5 Use an address book to store and retrieve contact information			
7574-108.2 Manage incoming email effectively	7574-108.2.1 Follow guidelines and procedures for using e-mail			
	7574-108.2.2 Identify when and how to respond to e-mail messages			
	7574-108.2.3 Read and respond to e-mail messages appropriately			
	7574-108.2.4 Identify what messages to delete and when to do so			



Internal Verifier signature (if sampled):

(photocopy as required)

Date:

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ITQ Unit: Using e-mail

Unit No.: 7574-108

Links to: Assessment	Assessor's questioning record		
Criteria	Questions	Answers	

The above is an accurate record of the questioning.

Assessor/Expert witness signature:	Date:
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signature (if sampled):	



Candidate name:

ITQ Unit	: Using collaborative technology		Unit No.:	7574-109
Use this fo	orm to record details of activities (tick as app	ropriate):		
	observed by your assessor		seen by witness	
	seen by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-109.1 Stay safe and secure when using collaborative	7574-109.1.1 Follow guidelines for working with collaborative technology			
collaborative technology	7574-109.1.2 Identify risks in using collaborative technology and why it is important to avoid them			
	7574-109.1.3 Carry out straightforward checks on others' online identities and different types of information			
	7574-109.1.4 Identify when and how to report online safety and security issues			
	7574-109.1.5 Identify what methods are used to promote trust			
7574-109.2 Set up and access IT tools and devices for collaborative working	7574-109.2.1 Set up IT tools and devices that will enable you to contribute to collaborative work			
	7574-109.2.2 Identify the purpose for using collaborative technologies and expected outcomes			

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Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-109.2 Set up and access IT tools and devices for collaborative working	7574-109.2.3 Identify which collaborative technology tools and devices to use for different communication media 7574-109.2.4 Identify what terms and conditions apply to using collaborative technologies		Achieveu	Signature
7574-109.3 Prepare collaborative technologies for use	7574-109.3.1 Use given details to access collaborative technologies needed for a collaborative task			
	7574-109.3.2 Adjust basic settings on collaborative technologies			
	7574-109.3.3 Change the environment of collaborative technologies			
	7574-109.3.4 Set up and use a data reader to feed information			
	7574-109.3.5 Identify what and why permissions are set to allow others to access information			
7574-109.4 Contribute to tasks using collaborative technologies	7574-109.4.1 Contribute responsibly and actively to collaborative working			
	7574-109.4.2 Contribute to producing and archiving the agreed outcome of collaborative working			
	7574-109.4.3 Identify when there is a problem with collaborative technologies and where to get help			



Outcome	Assessment criteria	Performance evidence		ate(s) chieved	Assessor signature
7574-109.4 Contribute to tasks using collaborative technologies	7574-109.4.4 Respond to simple problems with collaborative technologies				
I confirm that the evidence standards.	e listed is my own work and was o	carried out under the condition	ons and	context spe	cified in the
Candidate signature:		C)ate:		
Assessor/Expert witness signature: *delete as appropriate		C)ate:		
Internal Verifier signature (if sampled):		C	Date:		
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ITQ Unit: Using collaborative technology

Unit No.: 7574-109

Links to: Assessment		
Criteria	Questions	Answers

The above is an accurate record of the questioning.

Assessor/Expert witness signature:	Date:
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Internal Verifier signature (if sampled):	Date:



Candidate name:

ITQ Unit: Using mobile IT devices

Unit No.:

7574-110

Use this form to record details of activities (tick as appropriate):

observed by your assessor

seen by witness

seen by expert witness

self reflective account

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-110.1 Set up the mobile device to meet needs	7574-110.1.1 Set up a mobile device for use		Achieveu	Signature
device to meet needs	7574-110.1.2 Use mobile device interface features effectively			
	7574-110.1.3 Identify when and how to adjust device settings			
	7574-110.1.4 Adjust device settings to meet needs			
	7574-110.1.5 Identify any specific health and safety issues associated with the use of mobile devices			
	7574-110.1.6 Follow guidelines and procedures for the use of mobile devices			
7574-110.2 Use applications and files on the mobile device	7574-110.2.1 Identify the different applications on the mobile device and what they can be used for			
	7574-110.2.2 Select and use applications and files on the mobile device for an appropriate purpose			
	7574-110.2.3 Input data accurately into a mobile device			
	7574-110.2.4 Organise, store and retrieve data on a mobile device			



Outcome	Assessment criteria	Performance evidence	Date(s)	Accorcor
Outcome	Assessment criteria	Performance evidence	Achieved	Assessor signature
7574-110.3 Transfer data to and from the mobile device	 7574-110.3.1 Identify different types of secure connection methods that can be used between devices 7574-110.3.2 Transfer information to and from a mobile device 7574-110.3.3 Recognise copyright and other constraints on the use and transfer of information 7574-110.3.4 Identify why it is important to stay safe, keep information secure and to respect others when using a mobile device 7574-110.3.5 Keep information secure when using a mobile device		Achieved	signature
7574-110.4 Maintain the performance of the mobile device	 7574-110.4.1 Identify factors that can affect performance of the mobile device 7574-110.4.2 Use appropriate techniques to maintain the performance of the mobile device 7574-110.4.3 Identify common problems that occur with mobile devices and what causes them 7574-110.4.4 Identify when to try to solve a problem and where to get expert advice			

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor
7574-110.4 Maintain the performance of the mobile device	7574-110.4.5 Use available resources to respond quickly and appropriately to common device problems		Achieved	signature
I confirm that the evidence standards.	e listed is my own work and was o	carried out under the conditions a	nd context spe	ecified in the
Candidate signature:		Date	:	
Assessor/Expert witness signature: *delete as appropriate		Date	: 	
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ITQ Unit: Using mobile IT devices

City 🎉 Guilds

Unit No.: 7574-110

Links to: Assessment			
Criteria	Questions	Answers	

The above is an accurate record of the questioning.

Assessor/Expert witness signature:	Date:
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Internal Verifier signature (if sampled):	 Date:



Candidate name:

ITQ Unit:

Personal information management software Unit No.: 7574-111

Use this form to record details of activities (tick as appropriate):

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observed by your assessor seen by expert witness seen by witness

self reflective account

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-111.1 Use a calendar to schedule appointments	7574-111.1.1 Create, edit and delete calendar entries			Signature
	7574-111.1.2 Arrange recurring appointments			
	7574-111.1.3 Invite others to meetings and monitor attendance			
	7574-111.1.4 Respond to meeting requests from others			
	7574-111.1.5 Create reminders for calendar appointments			
	7574-111.1.6 Organise and display appointments as required			
7574-111.2 Use a task list to prioritise activities	7574-111.2.1 Create, edit and delete task information			
	7574-111.2.2 Organise and display tasks, setting targets for completion			
	7574-111.2.3 Monitor task progress and set reminders			
	7574-111.2.4 Report on task status and activity			

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Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-111.3 Use an address book to	7574-111.3.1 Create, edit and delete			-
store, organise and retrieve contact	contact information			
information	7574-111.3.2 Organise and display contact information			
	7574-111.3.3 Set up a distribution list			
	7574-111.3.4 Describe why it is important use personal data responsibly and safely			
	7574-111.3.5 Outline why and how to keep contact information up to date			
I confirm that the evidenc standards.	e listed is my own work and was c	carried out under the conditions	s and context sp	ecified in the

Candidate signature:	Date:	
Assessor/Expert witness signature:	Date:	
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Internal Verifier signature (if sampled):	Date:	

Candidate name:

City& Guilds

ITQ Unit: Personal information management software **Unit No.:** 7574-111

Links to: Assessment	Assessor's questioning record		
Criteria	Questions	Answers	

The above is an accurate record of the questioning.

Assessor/Expert witness signature:	Date:
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Internal Verifier signature (if sampled):	Date:
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Candidate name:

ITQ Unit	: IT software fundamentals		Unit No.:	7574-112
Use this fo	rm to record details of activities (tick as app	propriate):		
	observed by your assessor		seen by witness	
	seen by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-112.1 Select and use software applications to meet needs and solve problems [UIS1:2]	7574-112.1.1 Identify different software applications and give examples of their use			
	7574-112.1.2 Select and use appropriate software applications to develop, produce and present different types of information to meet needs and solve problems [UIS1:1.3 part]			
	7574-112.1.3 Identify what types of information are needed			
7574-112.2 Enter, develop and format different types of information to suit its meaning and purpose	7574-112.2.1 Enter, organise and format different types of information to meet needs [DPC1:1.1]			
[DPC1:1 < less images 1.4; numbers 1.5; graphs 1.7; records 1.8]	7574-112.2.2 Apply editing techniques to refine information as required			
	7574-112.2.3 Combine information of different forms or from different sources to meet needs [DPC1:2.1]			
	7574-112.2.4 Select and use appropriate page layout to present information effectively [DPC1:1.2]			

Assessment criteria

Work accurately and proof-

read, using software facilities

7574-112.3.1

purpose and audience where appropriate for the task [DPC1:3] [DCP1:3.1] 7574-112.3.2 Produce information that is fit for purpose and audience using commonly accepted layouts as appropriate [DPC1:3.2] 7574-112.4 7574-112.4.1 Make effective use of IT Review and modify work as it tools and facilities to progresses to ensure the result is fit for purpose and present information audience [DPC1:4.2] (RL3) [DPC1:4] 7574-112.4.2 Review the effectiveness of the IT tools selected to meet presentation needs [DPC1:4.1]

Performance evidence

I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the standards.

Candidate signature:

Assessor/Expert

witness	sign	lature.	
WILLIC33	5151		

*delete as appropriate

Outcome

7574-112.3

Present information in

ways that are fit for

Internal Verifier

signature (if sampled):

City& Guilds

Date(s)

Achieved

(photocopy as required)

47

Date:

Date:

Date:



Assessor

signature

Questions

Assessor's questioning record



Links to: Assessment

Criteria

IT software fundamentals **ITQ Unit:**

(photocopy as required)

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The above is an accurate record of the questioning.

Assessor/Expert witness signature:	Date:
*delete as appropriate	
Internal Verifier signature (if sampled):	Date:



7574-112

Unit No.:

Answers



Candidate name:

ITQ Unit:	Audio software		Unit No.:	7574-113
Use this form t	to record details of activities (tick as app	ropriate):		
obs	erved by your assessor		seen by witness	
seer	n by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-113.1 Use audio hardware and software to capture	7574-113.1.1 Identify the input device and associated software to use			
sequences	7574-113.1.2 Use input devices and built-in audio software to record information to meet needs			
	7574-113.1.3 Identify the file format used by the input device			
	7574-113.1.4 Store and retrieve sequences using pre-set file formats, in line with local guidelines and conventions where available			
7574-113.2 Use audio software tools to combine and edit sequences	7574-113.2.1 Identify the audio editing software to use for the file format			
	7574-113.2.2 Cut and paste short sequences to meet needs			
	7574-113.2.3 Combine information of different forms or from different sources, in line with any copyright constraints			
	7574-113.2.4 Identify copyright constraints on using others' information			

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-113.3 Play and present audio sequences	7574-113.3.1 Identify appropriate playback software to use for the file format to be displayed			
	7574-113.3.2 Select and use appropriate audio software to playback and display audio files			
	7574-113.3.3 Identify the display device to use for the sequence			
	7574-113.3.4 Playback audio sequences using an appropriate display device			
	7574-113.3.5 Adjust playback and display settings so that files are presented to meet needs			

Candidate signature:	Date:	
Assessor/Expert witness signature:	Date:	
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Internal Verifier signature (if sampled):	Date:	
		(photocopy as required)



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ITQ Unit: Audio software

Unit No.: 7574-113

Links to: Assessment	Assessor's questioning record		
Criteria	Questions	Answers	

The above is an accurate record of the questioning.

Assessor/Expert witness signature:	Date:	
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Internal Verifier signature (if sampled):	Date:	
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Candidate name:

ITQ Unit:	Video software		Unit No.:	7574-114
Use this forn	n to record details of activities (tick as appr	opriate):		
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se	een by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-114.1 Use video hardware and software to capture sequences	7574-114.1.1 Identify the input device and associated software to use			
sequences	7574-114.1.2 Use input devices and built-in video software to record information to meet needs			
	7574-114.1.3 Identify the file format used by the input device			
	7574-114.1.4 Store and retrieve sequences using pre-set file formats, in line with local guidelines and conventions where available			
7574-114.2 Use video software tools to combine and edit sequences	7574-114.2.1 Identify the video editing software to use for the file format			
	7574-114.2.2 Cut and paste short sequences to meet needs			
	7574-114.2.3 Combine information of different forms or from different sources, in line with any copyright constraints			
	7574-114.2.4 Identify copyright constraints on using others' information			



Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-114.3	7574-114.3.1			
Play and present video sequences	Identify appropriate playback software to use for the file format to be displayed			
	7574-114.3.2 Select and use appropriate video software to playback and display video files			
	7574-114.3.3 Identify the display device to use for the sequence			
	7574-114.3.4 Playback video sequences using an appropriate display device			
	7574-114.3.5 Adjust playback and display settings so that files are presented to meet needs			

Candidate signature:	Date:	
Assessor/Expert witness signature:	Date:	
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Internal Verifier signature (if sampled):	Date:	
		(photocopy as required)

standards.





ITQ Unit: Video software

Unit No.: 7574-114

Links to: Assessment	Assessor's questioning record	
Criteria	Questions	Answers

The above is an accurate record of the questioning.

Assessor/Expert witness signature:	Date:
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signature (if sampled):	



Candidate name:

ITQ Unit:	Bespoke software		Unit No.:	7574-115
Use this form	to record details of activities (tick as app	ropriate):		
ob	served by your assessor		seen by witness	
see	en by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-115.1 Input, organise and combine information using bespoke software	7574-115.1.1 Input relevant information accurately into existing templates and/or files so that it is ready for processing			
	7574-115.1.2 Organise and combine information of different forms or from different sources			
	7574-115.1.3 Follow local and/or legal guidelines for the storage and use of data where available			
	7574-115.1.4 Respond appropriately to data entry error message			
7574-115.2 Use tools and techniques to edit, process, format and present information	7574-115.2.1 Use appropriate tools and techniques to edit, process or format information			
present information	7574-115.2.2 Check information meets needs, using IT tools and making corrections as necessary			



Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-115.2 Use tools and techniques to edit, process, format and present information	7574-115.2.3 Use appropriate presentation methods and accepted layouts		Achieved	
I confirm that the evidenc standards.	e listed is my own work and was o	carried out under the conditions	and context sp	ecified in the
Candidate signature:		Da	:e:	
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Candidate name:

City 🎉 Guilds

Unit No.: 7574-115

Links to: Assessment	Assessor's questioning record	
Criteria	Questions	Answers

The above is an accurate record of the questioning.

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Internal Verifier signature (if sampled):	Date:	
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Candidate name:

ITQ Unit: Specialist software

Unit No.:

7574-116

Use this form to record details of activities (tick as appropriate):

observed by your assessor

seen by witness

seen by expert witness

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self reflective account

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-116.1 Input, organise and combine information using specialist software	 7574-116.1.1 Input relevant information accurately into existing templates and/or files so that it is ready for processing 7574-116.1.2 Organise and combine information of different forms or from different sources 7574-116.1.3 Follow local and/or legal guidelines for the storage and use of data where available 7574-116.1.4 Respond appropriately to data entry error message			Signature
7574-116.2 Use tools and techniques to edit, process, format and present information	 7574-116.2.1 Use appropriate tools and techniques to edit, process or format information 7574-116.2.2 Check information meets needs, using IT tools and making corrections as necessary 			



Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-116.2 Use tools and techniques to edit, process, format and present information	7574-116.2.3 Use appropriate presentation methods and accepted layouts			
I confirm that the evidence standards.	e listed is my own work and was c	arried out under the condition	and context spe	ecified in the
Candidate signature:		Da	te:	
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Internal Verifier signature (if sampled):		Da	te:	

Candidate name:

City 🎉 Guilds

ITQ Unit: Specialist software

Unit No.: 7574-116

Links to: Assessment	Assessor's questioning record	
Criteria	Questions	Answers

The above is an accurate record of the questioning.

Assessor/Expert witness signature:	Date:
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Internal Verifier signature (if sampled):	 Date:



Candidate name:

ITQ Unit: Computer accounting software

Unit No.:

7574-117

Use this form to record details of activities (tick as appropriate):

observed by your assessor

seen by witness

seen by expert witness

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self reflective account

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor
7574-117.1 Access, enter and edit accounting information	7574-117.1.1 Identify the sources and characteristics of accounting data		Acmeved	signature
	7574-117.1.2 Enter accounting data accurately into records to meet requirements			
	7574-117.1.3 Locate and display accounting data records to meet requirements			
	7574-117.1.4 Check data records meet needs using IT tools, making corrections as necessary			
	7574-117.1.5 Identify the risks to data security and procedures used for data protection			
	7574-117.1.6 Follow local and/or legal guidelines for the storage and use of data			
7574-117.2 Use tools and techniques to process business transactions	7574-117.2.1 Use appropriate tools and techniques to process transactions			
	7574-117.2.2 Review the transaction process and identify any errors			
	7574-117.2.3 Respond appropriately to any transaction errors and problems			



Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-117.3 Produce accounting documents and summary reports to	7574-117.3.1 Identify what information is required and how to present it			
meet requirements	7574-117.3.2 Generate accounting documents as required			
	7574-117.3.3 Generate management reports as required			
I confirm that the evide standards.	nce listed is my own work and was o	carried out under the conditions	and context spe	ecified in the

Candidate signature:	Date:	
Assessor/Expert witness signature:	Date:	
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Internal Verifier signature (if sampled):	Date:	
		(photocopy as required)





ITQ Unit: Computer accounting software

Unit No.: 7574-117

Links to: Assessment Assessor's questioning record Criteria Questions Answers

The above is an accurate record of the questioning.

Assessor/Expert witness signature:	Date:
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Internal Verifier signature (if sampled):	Date:



Candidate name:

ITQ Unit:	Data management software		Unit No.:	7574-118
Use this for	rm to record details of activities (tick as ap	propriate):		
	observed by your assessor		seen by witness	
	seen by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-118.1 Enter, edit and maintain data records in a data management system	7574-118.1.1 Identify the security procedures used to protect data			
	7574-118.1.2 Enter data accurately into records to meet requirements			
	7574-118.1.3 Locate and amend individual data records			
	7574-118.1.4 Check data records meet needs, using IT tools and making corrections as necessary			
	7574-118.1.5 Respond appropriately to data entry error messages			
	7574-118.1.6 Follow local and/or legal guidelines for the storage and use of data where available			
7574-118.2 Retrieve and display data records to meet requirements	7574-118.2.1 Search for and retrieve information using pre-defined methods to meet given requirements			
	7574-118.2.2 Identify which report to run to output the required information			



Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-118.2 Retrieve and display data records to meet requirements	7574-118.2.3 Select and view specified reports to output information to meet given requirements			
I confirm that the evidenc standards.	e listed is my own work and was c	carried out under the conditions a	nd context spe	ecified in the
Candidate signature:		Date	: 	
Assessor/Expert witness signature: *delete as appropriate		Date	: 	
Internal Verifier signature (if sampled):		Date	:	



City 🎉 Guilds

ITQ Unit: Data management software

Unit No.: 7574-118

Links to: Assessment			
Criteria	Questions	Answers	

The above is an accurate record of the questioning.

Assessor/Expert witness signature:	Date:	
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Internal Verifier signature (if sampled):	 Date:	



Candidate name:

ITQ Unit:	Database software		Unit No.:	7574-119
Use this form t	to record details of activities (tick as app	ropriate):		
obs	erved by your assessor		seen by witness	
see	n by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-119.1 Enter, edit and organise structured information in a database	7574-119.1.1 Identify the main components of a database			
	7574-119.1.2 Create a database table for a purpose using specified fields			
	7574-119.1.3 Enter structured data into records to meet requirements			
	7574-119.1.4 Locate and amend data records			
	7574-119.1.5 Respond appropriately to data entry error messages			
	7574-119.1.6 Check data meets needs, using IT tools and making corrections as necessary			
7574-119.2 Use database software tools to extract information and	7574-119.2.1 Identify queries which meet information requirements			
produce reports	7574-119.2.2 Run simple database queries			
	7574-119.2.3 Identify reports which meet information requirements			



Outcome	Assessment criteria	Performance evidence	!	Date(s) Achieved	Assessor signature
7574-119.2 Use database software tools to extract information and produce reports	7574-119.2.4 Generate and print pre- defined database reports			Active	Signature
I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the standards.					
Candidate signature:			Date:		
Assessor/Expert witness signature: *delete as appropriate			Date:		
Internal Verifier signature (if sampled):			Date:		

Candidate name:

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ITQ Unit: Database software

Unit No.: 7574-119

Links to: Assessment	Assessor's questioning record		
Criteria	Questions	Answers	

Assessor/Expert witness signature:	Date:	
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Internal Verifier signature (if sampled):	Date:	
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Candidate name:

ITQ Unit:	Design software		Unit No.:	7574-120
Use this for	rm to record details of activities (tick as appro	opriate)		
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9	seen by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-120.1 Obtain, insert and combine information for designs	7574-120.1.1 Identify what designs are needed			
	7574-120.1.2 Obtain, input and prepare designs to meet needs			
	7574-120.1.3 Identify what generic copyright and other constraints apply to the use of images			
	7574-120.1.4 Combine information of different types or from different sources for designs			
	7574-120.1.5 Identify the context in which the designs will be used			
	7574-120.1.6 Identify which file format to use for saving and exchanging designs			
	7574-120.1.7 Store and retrieve files effectively, in line with local guidelines and conventions where available			



Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-120.2 Use design and imaging software tools to create, manipulate and edit designs	 7574-120.2.1 Use suitable tools and techniques to create designs 7574-120.2.2 Use appropriate tools and techniques to manipulate and edit designs 7574-120.2.3 Check designs meets needs, using IT tools and making corrections as necessary 			
I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the				

I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the standards.

Candidate signature:	Date:	
Assessor/Expert witness signature:	Date:	
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Internal Verifier signature (if sampled):	Date:	

Candidate name:

City 🎉 Guilds

ITQ Unit: Design software

Unit No.: 7574-120

Links to: Assessment	Assessor's questioning record		
Criteria	Questions	Answers	

Assessor/Expert witness signature:	Date:
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Internal Verifier signature (if sampled):	Date:
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Candidate name:

ITQ Unit:	Imaging software		Unit No.:	7574-121
Use this form	to record details of activities (tick as appl	ropriate):		
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see	en by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
Outcome 7574-121.1 Obtain, insert and combine information for images	Assessment criteria 7574-121.1.1 Identify what images are needed 7574-121.1.2 Obtain, input and prepare images to meet needs 7574-121.1.3 Identify what generic copyright and other constraints apply to the use of images 7574-121.1.4 Combine information of different types or from different sources for images 7574-121.1.5 Identify the context in which the images will be used 7574-121.1.6 Identify which file format to use for saving and exchanging images	Performance evidence		
	7574-121.1.7 Store and retrieve files effectively, in line with local guidelines and conventions where available			



Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-121.2 Use design and imaging software tools to create, manipulate and edit images	 7574-121.2.1 Use suitable tools and techniques to create images 7574-121.2.2 Use appropriate tools and techniques to manipulate and edit images 7574-121.2.3 Check images meets needs, using IT tools and making corrections as necessary 			
I confirm that the evidence	e listed is my own work and was c	carried out under the conditions ar	nd context spe	cified in the

I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the standards.

Candidate signature:	Date:	
Assessor/Expert witness signature:	Date:	
*delete as appropriate		
Internal Verifier signature (if sampled):	Date:	





ITQ Unit: Imaging software

Unit No.: 7574-121

Links to: Assessment		
Criteria	Questions	Answers

Assessor/Expert witness signature:	Date:	
*delete as appropriate		_
Internal Verifier signature (if sampled):	Date:	_
	(photocopy as requ	uired)



Candidate name:

ITQ Uni	t: Desktop publishing software		Unit No.:	7574-122
Use this fo	orm to record details of activities (tick a	is appropriate):		
	observed by your assessor		seen by witness	
	seen by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-122.1 Select and use appropriate designs and page layouts for publications	 7574-122.1.1 Identify what types of information are needed 7574-122.1.2 Identify what page design and layout will be required 7574-122.1.3 Select and use an appropriate page design and layout for publications in line with local guidelines, where relevant 7574-122.1.4 Select and use appropriate media for the publication 			
7574-122.2 Input and combine text and other information within publications	 7574-122.2.1 Input information into publications so that it is ready for editing and formatting 7574-122.2.2 Identify copyright constraints on using others' information 7574-122.2.3 Organise and combine information of different types or from different sources in line with any copyright constraints			

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Internal Verifier

signature (if sampled):

Performance evidence record (continued)

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-122.2 Input and combine text and other information within publications	7574-122.2.4 Store and retrieve publication files effectively, in line with local guidelines and conventions where available			
7574-122.3 Use desktop publishing software techniques to edit and format publications	7274-122.3.1 Identify what editing and formatting to use for the publication			
	7274-122.3.2 Select and use appropriate techniques to edit publications and format text			
	7274-122.3.3 Manipulate images and graphic elements accurately			
	7274-122.3.4 Control text flow within single and multiple columns and pages			
	7274-122.3.5 Check publications meet needs, using IT tools and making corrections as necessary			
I confirm that the evidenc standards.	l e listed is my own work and was c	I carried out under the conditions	and context sp	ecified in the
Candidate signature:		Da	te:	
Assessor/Expert witness signature:		Da	te:	
*delete as appropriate				

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(photocopy as required)

Date:



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ITQ Unit: Desktop publishing software

Unit No.: 7574-122

Links to: Assessment	Assessor's questioning record	
Criteria	Questions	Answers

Assessor/Expert witness signature:	Date:
*delete as appropriate	
Internal Verifier signature (if sampled):	Date:
	(photocopy as requirea



Candidate name:

ITQ Unit: 2D drawing and planning software

Unit No.:

7574-123

Use this form to record details of activities (tick as appropriate):

observed by your assessor

seen by witness

seen by expert witness

self reflective account

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-123.1 Input, organise and combine information for drawings or plans	7574-123.1.1 Identify what types of 2D shapes and other elements will be needed			Signature
	7574-123.1.2 Identify which template or blank document to use			
	7574-123.1.3 Select the appropriate shapes, from those available, to meet needs			
	7574-123.1.4 Input the relevant shapes and other elements into existing templates or blank documents so that they are ready for editing and formatting			
	7574-123.1.5 Identify what copyright constraints apply to the use of shapes or other elements			
	7574-123.1.6 Combine information of different types or from different sources for drawings and plans			
	7574-123.1.7 Store and retrieve drawing files effectively, in line with local guidelines and conventions where available			



Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-123.2	7574-123.2.1			
Use tools and	Identify what drafting guides			
techniques to edit,	to use so that the shapes and			
manipulate, format and	other elements are			
present drawings or plans	appropriately prepared			
	7574-123.2.2			
	Use appropriate software			
	tools to manipulate and edit			
	shapes and other elements			
	7574-123.2.3			
	Select and use appropriate			
	software tools to format			
	shapes and other elements			
	7574-123.2.4			
	Check drawings and plans			
	meet needs, using IT tools and			
	making corrections as			
	necessary			
	7574-123.2.5			
	Use appropriate presentation			
	methods and accepted page			
	layouts			

I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in th standards.

Candidate signature:	Date:	
Assessor/Expert witness signature: *delete as appropriate	Date:	
Internal Verifier signature (if sampled):	Date:	





ITQ Unit: 2D drawing and planning software

Unit No.: 7574-123

Links to: Assessment			
Criteria	Questions	Answers	

Assessor/Expert witness signature:	Date:	
*delete as appropriate		
Internal Verifier signature (if sampled):	Date:	
	(photocopy as requir	ed)



Candidate name:

ITQ Unit:	Multimedia software		Unit No.:	7574-124
Use this form	to record details of activities (tick as app	ropriate):		
obs	served by your assessor		seen by witness	
see	n by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-124.1 Plan the content and organisation of multimedia products to meet needs	 7574-124.1.1 Use simple techniques to plan the content and organisation of multimedia products 7574-124.1.2 Identify the type of multimedia outcome to meet requirements 7574-124.1.3 Identify what is required in the specification 7574-124.1.4 Identify copyright or other constraints for using others' information 			
7574-124.2 Obtain, input and combine content to build multimedia outcomes	 7574-124.2.1 Select and use an appropriate input device to enter content for multimedia outcomes 7574-124.2.2 Combine information of different types or from different sources for multimedia outcomes 7574-124.2.3 Identify the file format and storage media to use 7574-124.2.4 Select and use appropriate software to write multimedia files 			

Candidate signature:

Performance evidence record (continued)

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-124.2 Obtain, input and combine content to build multimedia outcomes	7574-124.2.5 Store and retrieve multimedia files effectively, in line with local guidelines and conventions where available			
7574-124.3 Use multimedia software tools to edit and format multimedia content to meet requirements	 7574-124.3.1 Select and use appropriate techniques to edit and format multimedia outcomes 7574-124.3.2 Manipulate images and graphic elements accurately 7574-124.3.3 Check multimedia outcomes meet needs, using IT tools and making corrections as necessary 			
7574-124.4 Play and present multimedia outcomes	 7574-124.4.1 Identify what display device to use for multimedia outcomes 7574-124.4.2 Use appropriate techniques to navigate and display multimedia outcomes 7574-124.4.3 Control the playback of multimedia files 7574-124.4.4 Adjust display settings to meet needs 			
I confirm that the evidence standards.	e listed is my own work and was c	arried out under the conditions	and context sp	ecified in the

Assessor/Expert Date: witness signature: *delete as appropriate **Internal Verifier** Date: signature (if sampled):

(photocopy as required)



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Date:



City 🎉 Guilds

ITQ Unit: Multimedia software

Unit No.: 7574-124

Links to: Assessment			
Criteria	Questions	Answers	

Assessor/Expert witness signature:	Date:
*delete as appropriate	
Internal Verifier signature (if sampled):	Date:
	(photocopy as requirea



Candidate name:

ITQ Unit:	Presentation software		Unit No.:	7574-125
Use this form	n to record details of activities (tick as app	ropriate):		
ob	oserved by your assessor		seen by witness	
se	en by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-125.1 Input and combine text and other information within presentation slides	7574-125.1.1 Identify what types of information are required for the presentation			
Silues	7574-125.1.2 Select and use different slide layouts as appropriate for different types of information			
	7574-125.1.3 Enter information into presentation slides so that it is ready for editing and formatting			
	7574-125.1.4 Identify any constraints which may affect the presentation			
	7574-125.1.5 Combine information of different forms or from different sources for presentations			
	7574-125.1.6 Store and retrieve presentation files effectively, in line with local guidelines and conventions where available			
7574-125.2 Use presentation software tools to	7574-125.2.1 Identify what slide structure to use			
structure, edit and format slides	7574-125.2.2 Select and use an appropriate template to structure slides			

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Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-125.2 Use presentation software tools to structure, edit and format slides	 7574-125.2.3 Select and use appropriate techniques to edit slides 7574-125.2.4 Select and use appropriate techniques to format slides 			
7574-125.3 Prepare slides for presentation to meet needs	 7574-125.3.1 Identify how to present slides to meet needs and communicate effectively 7574-125.3.2 Prepare slides for presentation 7574-125.3.3 Check presentation meets needs, using IT tools and making corrections as necessary 			
I confirm that the evidend standards.	ce listed is my own work and was o	carried out under the conditions a	and context sp	ecified in the
Candidate signature	:	Date):	

Assessor/Expert witness signature:	Date:	
*delete as appropriate		
Internal Verifier signature (if sampled):	Date:	

Candidate name:

ITQ Unit: Presentation software

Unit No.: 7574-125

Questions	Answers	
1		
	te record of the questioning	

Assessor/Expert witness signature:	Date:	
*delete as appropriate		
Internal Verifier signature (if sampled):	Date:	
		(photocopy as required)





Candidate name:

ITQ Uni	t: Project management software		Unit No.:	7574-126
Use this fo	orm to record details of activities (tick as	s appropriate):		
	observed by your assessor		seen by witness	
	seen by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-126.1 Create and define a project	7574-126.1.1 Identify the main components of the project management software			
	7574-126.1.2 Identify the information about the project that must be included			
	7574-126.1.3 Create a new project file using templates where appropriate			
	7574-126.1.4 Store and retrieve project management files effectively in line with local guidelines for storage and use of data where applicable			
7574-126.2 Enter and edit information about project tasks and	7574-126.2.1 Identify types of tasks, milestones, deadlines and constraints			
resources	7574-126.2.2 Enter and edit information about project tasks			
	7574-126.2.3 Identify time and resources required for the project			
	7574-126.2.4 Apply a task calendar for scheduling tasks			



Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-126.2 Enter and edit information about project tasks and resources	7574-126.2.5 Enter and edit information about resources for use in the project			
	7574-126.2.6 Mark any dependencies between tasks			
	7574-126.2.7 Assign resources to tasks			
7574-126.3 Update information about project progress	7574-126.3.1 Use editing and formatting techniques to update project elements			
	7574-126.3.2 Update task status in line with progress			
	7574-126.3.3 Update information about resources as required			
7574-126.4 Select and use appropriate tools and techniques to display and report on project	7574-126.4.1 Use filtering and formatting techniques to display project information to meet needs			
status	7574-126.4.2 Select and generate project reports using pre-defined formats to meet needs			
I confirm that the evidence standards.	ce listed is my own work and was o	carried out under the conditions	s and context sp	ecified in the

Candidate signature:	Date:	
Assessor/Expert witness signature: *delete as appropriate	Date:	
Internal Verifier signature (if sampled):	Date:	





ITQ Unit: Project management software

Unit No.: 7574-126

Links to: Assessment	Assessment Assessor's questioning record	
Criteria	Questions	Answers

The above is an accurate record of the questioning.

Assessor/Expert witness signature:	Date:
*delete as appropriate	
Internal Verifier signature (if sampled):	Date:



Candidate name:

ITQ Unit:	Spreadsheet software		Unit No.:	7574-127
Use this form	to record details of activities (tick as app	ropriate):		
obs	served by your assessor		seen by witness	
see	n by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-127.1 Use a spreadsheet to enter, edit and organise numerical and other data	7574-127.1.1 Identify what numerical and other information is needed and how the spreadsheet should be structured to meet needs			
	7574-127.1.2 Enter and edit numerical and other data accurately			
	7574-127.1.3 Store and retrieve spreadsheet files effectively, in line with local guidelines and conventions where available			
7574-127.2 Use appropriate formulas and tools to summarise and display spreadsheet	7574-127.2.1 Identify how to summarise and display the required information			
information	7574-127.2.2 Use functions and formulas to meet calculation requirements			
	7574-127.2.3 Use spreadsheet tools and techniques to summarise and display information			



Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-127.3	7574-127.3.1			
Select and use appropriate tools and techniques to present spreadsheet information effectively	Select and use appropriate tools and techniques to format spreadsheet cells, rows and columns			
	7574-127.3.2 Identify which chart or graph type to use to display information			
	7574-127.3.3 Select and use appropriate tools and techniques to generate, develop and format charts and graphs			
	7574-127.3.4 Select and use appropriate page layout to present and print spreadsheet information			
	7574-127.3.5 Check information meets needs, using spreadsheet tools and making corrections as necessary			

I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the standards.

Candidate signature:	Date:	
Assessor/Expert witness signature: *delete as appropriate	 Date:	
Internal Verifier	Date:	
signature (if sampled):		

Candidate name:

ITQ Unit: Spreadsheet software

Links to: Assessment			
Criteria	Questions	Answers	

The above is an accurate record of the questioning.

Assessor/Expert witness signature:	Date:	
*delete as appropriate		
Internal Verifier signature (if sampled):	Date:	
		(photocopy as required)

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Candidate name:

ITQ Unit:	Website software		Unit No.:	7574-128
Use this forn	n to record details of activities (tick as appro	opriate):		
ob	oserved by your assessor		seen by witness	
se	een by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-128.1 Plan and create web pages	7574-128.1.1 Identify what content and layout will be needed in the web page			
	7574-128.1.2 Identify the purpose of the webpage and intended audience			
	7574-128.1.3 Select and use a website design template to create a single web page			
	7574-128.1.4 Enter or insert content for web pages so that it is ready for editing and formatting			
	7574-128.1.5 Organise and combine information needed for web pages			
	7574-128.1.6 Identify copyright and other constraints on using others' information			
	7574-128.1.7 Identify what file types to use for saving content			
	7574-128.1.8 Store and retrieve web files effectively, in line with local guidelines and conventions where available			



Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-128.2 Use website software tools to structure and format web pages	7574-128.2.1 Identify what editing and formatting to use to aid both clarity and navigation			
	7574-128.2.2 Select and use website features to help the user navigate simple websites			
	7574-128.2.3 Use appropriate editing and formatting techniques			
	7574-128.2.4 Check web pages meet needs, using IT tools and making corrections as necessary			
7574-128.3 Publish web pages to the Internet or an intranet	7574-128.3.1 Upload content to a website 7574-128.3.2			
	Respond appropriately to common problems when testing a web page			
I confirm that the evider standards.	nce listed is my own work and was o	carried out under the conditions	s and context sp	ecified in the

Candidate signature:	 Date:	
Assessor/Expert witness signature: *delete as appropriate	 Date:	
Internal Verifier signature (if sampled):	Date:	





ITQ Unit: Website software

Unit No.: 7574-128

Links to: Assessment	Assessor's questioning record			
Criteria	Questions	Answers		
		Allowers		

Assessor/Expert witness signature:	Date:
*delete as appropriate Internal Verifier	Date:
signature (if sampled):	Date.



Candidate name:

ITQ Unit	t: Word processing software		Unit No.:	7574-129
Use this fo	orm to record details of activities (tick as	appropriate):		
	observed by your assessor		seen by witness	
	seen by expert witness		self reflective account	

Outcome	Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-129.1 Enter, edit and combine text and other information accurately within word processing documents	7574-129.1.1 Identify what types of information are needed in documents 7574-129.1.2 Identify what templates are available and when to use them			
	7574-129.1.3 Use keyboard or other input method to enter or insert text and other information			
	7574-129.1.4 Combine information of different types or from different sources into a document			
	7574-129.1.5 Enter information into existing tables, forms and templates			
	7574-129.1.6 Use editing tools to amend document content			
	7574-129.1.7 Store and retrieve document files effectively, in line with local guidelines and conventions where available			
7574-129.2 Structure information within word processing documents	7574-129.2.1 Create and modify tables to organise tabular or numeric information			
	7574-129.2.2 Select and apply heading styles to text			



Assessment criteria	Performance evidence	Date(s) Achieved	Assessor signature
7574-129.3.1 Identify what formatting to use to enhance presentation of the document			
7574-129.3.2 Select and use appropriate techniques to format characters and paragraphs			
7574-129.3.3 Select and use appropriate page layout to present and print documents			
7574-129.3.4 Check documents meet needs, using IT tools and making corrections as necessary			
	 7574-129.3.1 Identify what formatting to use to enhance presentation of the document 7574-129.3.2 Select and use appropriate techniques to format characters and paragraphs 7574-129.3.3 Select and use appropriate page layout to present and print documents 7574-129.3.4 Check documents meet needs, using IT tools and making corrections as	7574-129.3.1 Identify what formatting to use to enhance presentation of the document 7574-129.3.2 Select and use appropriate techniques to format characters and paragraphs 7574-129.3.3 Select and use appropriate page layout to present and print documents 7574-129.3.4 Check documents meet needs, using IT tools and making corrections as	7574-129.3.1AchievedIdentify what formatting to use to enhance presentation of the document

Candidate signature:	D	Date: _	
Assessor/Expert witness signature: *delete as appropriate	D	Date:	
Internal Verifier signature (if sampled):		Date:	



Candidate name:

ITQ Unit: Word processing software

Unit No.: 7574-129

Links to: Assessment			
Criteria	Questions	Answers	

Assessor/Expert witness signature:	Date:	
*delete as appropriate		_
Internal Verifier signature (if sampled):	Date:	
	(photocopy as req	juired)



Candidate name:

ITQ Unit: Sector specific unit

Unit No.: 7574-8xx

This options allows a candidate working on a non-IT User related N/SVQ or QCF credited course that is underpinned by a City & Guilds qualification to use a unit from that toward their ITQ. The use of this unit should be agreed with the External Verfieir.

Outcome		Assessment c	riteria		Date(s) Achieved	Assessor signature
7574-8xx.1 State the unit taken from an qualification to be included rating where available		7574-8xx.1 Copy of certific qualification	ate from Sector Sp	ecific		
Level of unit Entr	y Level 3	Level 1	Level 2	Leve	el 3	Level 4
Credit claim	(Unit 801) 1	(Unit	t 802) 2	(Unit 80	3) 3	
Qualification Number:						
Qualification Title:			_			
Unit Number:			Credit Value			
Unit Title:			_			
Date Achieved:			_			
Agreed by City & Guilds for Contact Details:	inclusion			Date:		
Positions:			Telepl	none:		
I confirm that the ev carried out under th				,		vas
Candidate signature:				Date	:	
Assessor/Expert witness signature: *delete as appropriate				Date	:	
Internal Verifier signature (if sampled):				Date:		

Candidate name:

ITQ Unit: Sector specific unit

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Links to: Assessment Assessor's questioning record Criteria Questions Answers

The above is an accurate record of the questioning.

Assessor/Expert witness signature:	Date:	
*delete as appropriate		
Internal Verifier signature (if sampled):	Date:	
		(photocopy as required)



7574-8xx

Unit No.:

Form ITQ09 Professional discussion record



Candidate name:

Assessor/Expert witness name:

Areas to be covered within the discussion	Unit / element reference	Unit/s knowledge reference
Outline record of discussion content (continues overleaf, use additional sheets as required)		Counter ref (if recording used)



		Counter ref
Outline record of discuss	sion content (use additional sheets as required)	(if recording used)
		used)
Start time:	Finish time:	

The above is an accurate record of the discussion.

Candidate signature:	Date:
Assessor/Expert witness signature:	Date:
*delete as appropriate	
Internal Verifier signature (if sampled):	Date:
(photocopy as required)	

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Form ITQ10 Evidence location and summary sheet

Certificate for IT Users (ITQ)

City &	Guilds	number:
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Ī		Level

e			

Candidate name:

City & Guilds enrolment number:

Unit No(s).	Item of evidence	Loc.	Ref	Link Out	to come	(✓)	Link	to As	ssessr	nent o	criteri	a (√)										
			1	2	3	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	

Location key: p = portfolio, o = office (add further categories as appropriate)

Form ITQ11 Assessment and verification declaration



Certificate for IT Users (ITQ)

City & Guilds number:				Le	vel		
Candidate declaration:							
Candidate name:							
City & Guilds enrolment number:							
I confirm that the evidence listed for the	units u	nderta	ken is a	uthen	tic an	d a tr	ue representation of my

own work.

Date:

Assessor declaration:

I confirm that this candidate has achieved all the requirements of this unit with the evidence listed. (Where there is more than one assessor, the co-ordinating assessor for the unit should sign this declaration.)

Assessment was conducted under the specified conditions and context, and is valid, authentic, reliable, current and sufficient.

Assessor name:	
Assessor signature:	Date:

Assesser signature.		
Counter signature (if	Da	ate:
relevant):		

Internal verifier Declaration:

This section to be left blank if sampling of this candidate's work did not take place.

I have internally verified the assessment work on this unit in the following ways (please tick):

sampling candidate and assessment evidence

۰. ۲		1

discussion with candidate

other – please state:

observation of assessment practice

I confirm that the candidate's sampled work meets the standards specified and may be presented for external verification and/or certification.

Internal verifier name:	
Internal verifier signature:	Date:
Counter signature (if relevant):	Date:

City&

Form ITQ12 Summary of achievement

Certificate for IT Users (ITQ) Level:			vel:					
				City & Guilds candidate enrolment number:				
Centre Name:				Centre number:				
Unit	Title	Date internally verified	Most used types of evidence (use key below)	Assessor signature (if there is a second line assessor – both must sign)	Candidate signature	IV signature (If there is a second line IV - both must sign)	EV signature (<i>if sampled</i>)	

Competence has been demonstrated in all of the units/award recorded above using the required assessment procedures and the specified conditions/contexts. The evidence meets the requirements for validity, authenticity, currency, reliability and sufficiency.

Internal verifier signature:

Date:

Key for most used evidence type:

1. observation 2. expert witness testimony 3. witness testimony 4. work products 5. questioning 6. professional discussion 7. simulation 8. accreditation of prior experience/learning 9. assignments, projects/case studies

(photocopy as required)

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